

# **Job Description**

Joh	Titla.	Νοω	Rusiness	Administrator
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Team: Support Reports to: Tax Director Level: Two

#### Purpose:

To provide client take-on services to the Guernsey office, including service lines. Ensuring all legislative and regulatory requirements are met by following the firm's internal client take-on procedures.

Work closely with the service lines to provide a prompt, streamlined and seamless client take-on experience.

## Responsibilities and Accountabilities:

- Has responsibility for the entire client take-on process including:
  - Completion of the initial risk assessment
  - Manage the local & international conflicts process
  - Collection and review of all client take-on documentation
  - Risk referrals for potentially high risk clients, including completion of the risk referral form and submission to the risk panels where applicable
  - Completion of the relevant client profile forms and
  - Collation of the client take-on pack ensuring completeness and accuracy prior to service line sign off and submission to our risk management committee for approval
  - ➤ Ensure all client take-on checks are completed to the highest standard (Worldcheck, Internet searches & Sanctions checks)
- Liaising with the client teams throughout to help manage a timely process meeting client expectations
- Proactively monitoring open client codes to ensure all relevant CDD requirements are met within the firms timeframe
- Acting in an advisory capacity to provide practical, effective and business focused advice to the Directors and service lines in respect of client take-on queries

### **Experience and attributes required:**

- Has excellent interpersonal and communication skills and confidence to deal with people at all levels and to build supportive relationships with different service lines across the firm.
- Is resilient in the face of resistance.
- Has excellent attention to detail and accuracy and the ability to resolve queries and issues confidently and successfully.
- Has good time management and organisational skills with a pragmatic, solutions focused approach.
- Is able to work independently.
- Maintains the highest professional standards to ensure the firm is not in a position of risk.
- Confident individual with a proactive attitude.
- Must be able to multi-task and keep calm under pressure.

# Qualifications/Experience:

Holds or is willing to work towards obtaining the International Compliance Association Advanced Certificate in Practical Customer Due Diligence